**Class Summary**

The responsibilities of this classification include serving as a field operations supervisor, supervising a platoon of King County Medic One (KCM1) paramedics, and responding to designated medical emergencies as necessary for the delivery of pre-hospital care.

**Distinguishing Characteristics**

This is a single level classification. This position is distinguished from the Medical Services Officer (MSO) – Operations/Administrative Supervisor and the Medical Services Officer (MSO) - Division Supervisor in that it is not involved in the medical quality assurance, quality improvement, training, emergency management, administrative duties, and operations of KCM1.

**Examples of Duties**

1. Supervise daily medic unit and system field operations including staffing, scheduling, and resources.
2. Respond to emergency incidents and provide Incident Management within the framework of the Incident Management System.
3. Monitor and assess individual paramedic performance. Facilitate re-entry of paramedics to full-duty status. Create clear expectations for performance and provide the needed resources for success as guided by the KCM1 Standard Operating Guidelines and the Mission and Values Statements.
4. Function as a liaison with other partner agencies.
5. Perform special projects as assigned.
6. Perform other duties as assigned.

**Knowledge/Skills**

Knowledge of applied paramedicine

Ability to apply organizational values through leadership

Ability to create a positive work environment

Ability to lead teams of varying size using vision, energy, competence and trust

Skill in staff supervision, staff training, and conflict resolution

Skill in effective verbal and written communication using the tools of active, reflective, and empathetic listening

Ability to effectively engage in and sustain relationships with people from diverse cultures and socio-economic backgrounds

Ability to work independently and as a team member

Demonstrated proficiency with relevant business applications, such as Microsoft Office suite and other software specific to the position

**Education and Experience Requirements**

Minimum of five years experience as a King County Medic One Paramedic, requirements of the collective bargaining agreement

**Licensing, Certification and Other Requirements**

Washington State certification as a Harborview/University of Washington trained paramedic

Valid State of Washington driver’s license

Some licenses, certifications and other requirements determined to be necessary to meet the business needs of the employing unit may be required.

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| **FLSA Designation** | Nonexempt |
| **Service Status** | Career Service |
| **EEO Code** | 3 |
| **Levels within same series** | None |
| **Class History** | 05/2019 - Created |