**Class Summary**

The ERP Application DBA – Senior administers on-premise, cloud, and hybrid enterprise resource planning (ERP) applications such as Oracle E-Business Suite (EBS), PeopleSoft, and related BI analytics/reporting systems by managing the database, middleware, and application tier technologies to achieve and maintain good performance, scalability, availability, and security; implements and manages backup/recovery and disaster recovery solutions; and applies upgrades and patches to databases, middleware, and enterprise applications. The ERP Application DBA – Senior conducts complex work assignments under minimum supervision with wide latitude for independent judgement.

**Distinguishing Characteristics**

This is the second level in a three-level classification series. This classification is distinguished from the ERP Application DBA – Principal classification in that the incumbent in the ERP Application DBA – Principal is mentoring less experienced team members and conducts highly complex and expert-level work assignments without supervision and with extensive latitude for independent judgement.

**Examples of Duties**

*In addition to the duties for lower-level classifications within the ERP Application DBA series the ERP Application DBA – Senior will:*

1. Collaborate with ERP application teams on system updates, projects, and troubleshooting system issues.
2. Administer backup and recovery services; implement disaster recovery solutions with automated data replication from production applications to provide business continuity capabilities.
3. Implement and support database features such as real application clusters, automatic storage management, recovery manager, multi-tenant, partitioning, compression, and encryption.
4. Troubleshoot errors/failures, manage vendor/service provider service requests, provide a variety of diagnostic data, and apply action plans and perform activities to resolve and bring application back to full operational status.
5. Configure and manage enterprise monitoring tools which create alerts monitoring middleware and web servers and to notify for conditions requiring attention ensuring system performance and availability.
6. Develop and maintain Linux shell and batch scripts automating administration tasks.
7. Coordinate infrastructure changes with IT systems engineers, network teams, and infrastructure-managed services providers.
8. Collaborate with ERP application and project teams and King County Information Technology engineers and infrastructure managed services providers to make infrastructure changes addressing and/or resolving ERP system issues.
9. Serve as an escalation point for ongoing service requests and system issue corrections.
10. Coach and/or assist less experienced team members.
11. Contribute to measurable team and/or organizational objectives and outcomes.
12. Perform other duties as assigned.

**Knowledge/Skills**

Ability to effectively engage in and sustain relationships with people from diverse cultures and socio-economic backgrounds

Ability to work independently and as a team member

Demonstrated proficiency with business applications, such as Microsoft Office suite

**Education and Experience Requirements**

Any combination of education and experience that clearly demonstrates the ability to perform the job duties of the position

**Licensing, Certification and Other Requirements**

Some licenses, certifications and other requirements determined to be necessary to meet the business needs of the employing unit may be required

|  |  |
| --- | --- |
| **FLSA Designation** | Exempt (Computer Professional) |
| **Service Status** | Career Service |
| **EEO Code** | 2 |
| **Levels within same series** | ERP Application DBA, ERP Application DBA-Senior, ERP Application DBA-Principal |
| **Class History** | 01/2024 – Created |