**Class Summary**

The responsibilities of this classification include interacting with the public to promote safe and secure parks and effective customer service for all park users. Park Rangers provide a layer of service that is visible, accessible, and can immediately address needs as they arise.

**Distinguishing Characteristics**

This is the first level in a two-level classification series. This classification is distinguished from the Park Ranger Supervisor in that incumbents in the Park Ranger Supervisor classification are responsible for the overall performance, budget, and programmatic oversight of the assigned work unit.

This classification is distinguished from the Parks Specialist classification series in that the Parks Specialists are responsible for planning and maintaining the physical integrity of park areas, while Park Rangers liaise with community members, park users, and staff.

This classification is distinguished from the Deputy classification in that Deputies serve as commissioned officers, while Park Rangers have the authority to warn and/or cite users and will report illegal activity to local law enforcement but do not have peace officer responsibilities.

**Examples of Duties**

1. Maintain a positive presence in King County Park areas primarily by foot or bicycle.
2. Educate users on park laws, policies, codes, and rules.
3. Promote safe, inclusive use and a positive presence in Parks.
4. Provide interpretive information to help educate visitors about King County parks.
5. Coordinate with first responders and law enforcement during emergency events or investigation activities to maintain park security and safety.
6. Communicate regularly with internal and external stakeholders and draft responses to public inquiries from various sources.
7. Provide support to operations staff as needed.
8. Provide reports and identify ongoing issues or trends related to park usage, security, code enforcement, and customer service.
9. Propose ideas and solutions with an interest in continuously improving program effectiveness.
10. Mediate and resolve conflicts in response to park users.
11. Enforce park codes and rules, including issuing warnings, citations, and suspensions, or by elevating to law enforcement when voluntary compliance is not met.
12. Record accurate park activity information; maintain records and files.
13. Maintain radio communication with King County Communication Center; complete and submit daily log sheets and/or other activity reports.
14. Perform other duties as assigned.

**Knowledge/Skills**

Knowledge of park rules and codes; ability to learn and apply overlapping authorities, rules and regulations

Knowledge of conflict mediation techniques

Knowledge of crisis intervention methodologies, tools, and/or resources

Skill in understanding cultural differences and sensitivity to diverse user needs throughout the community

Skill in communicating effectively, both orally and in writing

Ability to ride a bicycle and follow appropriate safety procedures

Ability to traverse differing terrains and to walk long distances in the course of duties

Ability to effectively recognize and report unsafe conditions, threats, or community members in crisis

Ability to effectively engage in and sustain relationships with people from diverse cultures and socio-economic backgrounds

Ability to work independently and as a team member

Demonstrated proficiency with business applications, such as Microsoft Office Suite

**Licensing, Certification and Other Requirements**

Washington State Driver’s License

CPR and first aid certification

Additional licenses, certifications, and other requirements determined to be necessary to meet the business needs of the employing unit may be required.

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| **FLSA Designation** | Non-Exempt |
| **Service Status** | Career Service |
| **EEO Code** | 5 |
| **Levels within same series** | Park Ranger, Park Ranger Supervisor |
| **Class History** | 05/2024 - Created |